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## SENIORS TRAVEL INSURANCE

### ACS FINANCIAL PTY LTD

This product is offered via an insurance broker 

General Enquiries: 1800 890 379  
New Customers: 1800 890 379  
Claims Enquiries: 1800 890 379  
Existing Customers: 1800 890 379  
Email: [insuranceservices@acsfinancial.com.au](mailto:insuranceservices@acsfinancial.com.au)  
Travel Insurance General Enquiries: 1800 890 379  
New Travel Customers: 1800 890 379  
Emergency Assistance Overseas: 1800 890 379  
Travel Claims Enquiries: 1800 890 379  
Existing Travel Customers: 1800 890 379  
Travel Website: [www.acsfinancial.com.au](http://www.acsfinancial.com.au)  
Home Insurance Enquiries: 1800 890 379  
Holiday Home Enquiries: 1800 890 379  
Website: [www.acsfinancial.com.au](http://www.acsfinancial.com.au)

### AIG AUSTRALIA LIMITED

This product is offered via an insurance broker 

General Enquiries: 1300 030 886  
New Customers: [www.aig.com.au/aig-contacts](http://www.aig.com.au/aig-contacts)  
International: [www.aig.com.au/aig-contacts](http://www.aig.com.au/aig-contacts)  
Claims Enquiries: [austclaims@aig.com](mailto:austclaims@aig.com)  
Existing Customers: [www.aig.com.au/aig-contacts](http://www.aig.com.au/aig-contacts)  
Email: [www.aig.com.au/aig-contacts](http://www.aig.com.au/aig-contacts)  
Travel Insurance General Enquiries: 1800 017 682  
New Travel Customers: 1800 017 682  
Emergency Assistance Overseas: +60 3 2772 5592  
Travel Claims Enquiries: <https://www.aig.com.au/claims>  
Existing Travel Customers: <https://www.aig.com.au/claims>  
Travel Website: [www.aigtravel.com.au](http://www.aigtravel.com.au)  
Website: <https://www.aig.com.au>

### ALLCLEAR INSURANCE SERVICES PTY LTD

General Enquiries: 02 9333 3923  
New Customers: 02 9333 3923  
International: +61 2 9333 3923  
Claims Enquiries: 02 9333 3921  
Existing Customers: 02 9333 3923  
Email: [allclearservice@europ-assistance.com.au](mailto:allclearservice@europ-assistance.com.au)  
Travel Insurance General Enquiries: 02 9333 3923  
New Travel Customers: 02 9333 3923  
Emergency Assistance Overseas: +61 2 9333 3922  
Travel Claims Enquiries: 02 9333 3921  
Existing Travel Customers: 02 9333 3923  
Travel Website: [www.allcleartravel.com/au](http://www.allcleartravel.com/au)  
Website: <https://www.allcleartravel.com/au/>

### ALLIANZ

General Enquiries: 13 1000  
Claims Enquiries: 13 1013  
Website: [www.allianz.com.au](http://www.allianz.com.au)  
Website: [www.allianz.com.au](http://www.allianz.com.au)

### BUDGET DIRECT

General Enquiries: 1300 306 560  
International: +61 7 5436 1755  
Emergency Assistance Overseas: +61 2 8907 5246  
Website: [www.budgetdirect.com.au](http://www.budgetdirect.com.au)

### CGU

General Enquiries: 13 24 81  
New Customers: 13 24 81  
International: +61 3 9601 8222  
Claims Enquiries: 13 24 80  
Existing Customers: 13 24 81  
Email: [cguinsurance@cgu.com.au](mailto:cguinsurance@cgu.com.au)  
Travel Insurance General Enquiries: 13 24 81  
New Travel Customers: 13 24 81  
Emergency Assistance Overseas: +61 2 8895 0698  
Travel Claims Enquiries: 13 24 80  
Existing Travel Customers: 13 24 81  
Travel Website: <https://www.cgu.com.au/personal/travel-insurance>  
Home Insurance Enquiries: 13 24 81  
Website: [www.cgu.com.au](http://www.cgu.com.au)

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## CHUBB INSURANCE

General Enquiries: 1800 815 675  
Claims Enquiries: 1800 815 675  
Email: [customerservice.aunz@chubb.com](mailto:customerservice.aunz@chubb.com)  
Travel Website: [www.chubbtravelinsurance.com.au](http://www.chubbtravelinsurance.com.au)  
Website: [www.chubb.com/au](http://www.chubb.com/au)

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## COTA INSURANCE

General Enquiries: 1300 1300 50  
New Customers: 1300 1300 50  
International: +61 8 8112 8110  
Claims Enquiries: 1300 651 777  
Email: [insurance@cota.com.au](mailto:insurance@cota.com.au)  
Travel Insurance General Enquiries: 1300 1300 50  
New Travel Customers: 1300 1300 50  
Emergency Assistance Overseas: +61 2 9234 3170 or +61 2 82 56 1570 or [assist@nibtravel.com](mailto:assist@nibtravel.com)  
Travel Claims Enquiries: 1300 625 229  
Travel Website: [www.cota.com.au](http://www.cota.com.au)  
Website: [www.cota.com.au/](http://www.cota.com.au/)

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## COVER MORE

General Enquiries: 1300 72 88 22  
Claims Enquiries: 1300 36 36 44  
Email: Contact Form available on our website <http://www.covermore.com.au>  
Travel Insurance General Enquiries: 1300 72 88 22  
Emergency Assistance Overseas: From USA: 1800 937 673. Canada: 1800 645 8714. UK: 0800 892 014. NZ: 0800 445 524. Other Countries: +61 (0) 2 8907 5619  
Website: <https://www.covermore.com.au>

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## EASY TRAVEL INSURANCE

General Enquiries: 1300327984  
New Customers: [www.easytravelinsurance.com.au](http://www.easytravelinsurance.com.au)  
International: [www.easytravelinsurance.com.au](http://www.easytravelinsurance.com.au)  
Claims Enquiries: [www.easytravelinsurance.com.au/claims](http://www.easytravelinsurance.com.au/claims)  
Existing Customers: [www.easytravelinsurance.com.au/existing-policy](http://www.easytravelinsurance.com.au/existing-policy)  
Email: [info@easytravelinsurance.com.au](mailto:info@easytravelinsurance.com.au)  
Travel Insurance General Enquiries: 1300327984  
New Travel Customers: [www.easytravelinsurance.com.au](http://www.easytravelinsurance.com.au)  
Emergency Assistance Overseas: [www.easytravelinsurance.com.au/emergency-assist](http://www.easytravelinsurance.com.au/emergency-assist)  
Travel Claims Enquiries: [www.easytravelinsurance.com.au/claims](http://www.easytravelinsurance.com.au/claims)  
Existing Travel Customers: [www.easytravelinsurance.com.au/existing-policy](http://www.easytravelinsurance.com.au/existing-policy)  
Travel Website: [www.easytravelinsurance.com.au](http://www.easytravelinsurance.com.au)  
Website: [easytravelinsurance.com.au](http://easytravelinsurance.com.au)

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## FAST COVER

General Enquiries: quotes, policy changes & claims (Australia) - 1300 409 322  
International: enquiries, quotes, policy changes & claims - +61 2 8215 7239  
Claims Enquiries: 1300 409 322 | [claims-fch@fastcover.com.au](mailto:claims-fch@fastcover.com.au)  
Email: enquiries, quotes & policy changes - [info@fastcover.com.au](mailto:info@fastcover.com.au)  
Emergency Assistance Overseas: +61 2 8320 7999 | [emergency@fastcover-assist.com.au](mailto:emergency@fastcover-assist.com.au)  
Travel Claims Enquiries: [claims-fch@fastcover.com.au](mailto:claims-fch@fastcover.com.au)  
Travel Website: <https://fastcover.com.au/>  
Website: <https://www.fastcover.com.au>

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## GOINSURANCE

General Enquiries: 1300 819 888 / 07 3481 9888  
New Customers: 1300 819 888 / 07 3481 9888  
International: +61 7 3481 9888  
Claims Enquiries: 1300 819 888 / 07 3481 9888  
Existing Customers: 1300 819 888 / 07 3481 9888  
Email: [info@goinsurance.com.au](mailto:info@goinsurance.com.au)  
Travel Insurance General Enquiries: 1300 819 888 / 07 3481 9888  
New Travel Customers: 1300 819 888 / 07 3481 9888  
Emergency Assistance Overseas: + 61 7 3481 9880

Travel Claims Enquiries: 1300 819 888 / 07 3481 9888  
Existing Travel Customers: 1300 819 888 / 07 3481 9888  
Travel Website: <http://www.goinsurance.com.au/>  
Website: [www.goinsurance.com.au/](http://www.goinsurance.com.au/)

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## INSURE4LESS

General Enquiries: <https://www.insure4less.com.au/page/contact-us/>  
New Customers: <https://www.insure4less.com.au/page/contact-us/>  
International: <https://www.insure4less.com.au/page/contact-us/>  
Claims Enquiries: <https://www.insure4less.com.au/page/contact-us/>  
Existing Customers: <https://www.insure4less.com.au/page/contact-us/>  
Email: [travel@insure4less.com.au](mailto:travel@insure4less.com.au)  
Travel Insurance General Enquiries: <https://www.insure4less.com.au/page/contact-us/>  
New Travel Customers: <https://www.insure4less.com.au/page/contact-us/>  
Emergency Assistance Overseas: <https://www.insure4less.com.au/page/contact-us/>  
Travel Claims Enquiries: <https://www.insure4less.com.au/page/contact-us/>  
Existing Travel Customers: <https://www.insure4less.com.au/page/contact-us/>  
Travel Website: [www.insure4less.com.au](http://www.insure4less.com.au)  
Website: [www.insure4less.com.au/](http://www.insure4less.com.au/)

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## INSUREANDGO

General Enquiries: 1300 401 177  
New Customers: 1300 401 177  
International: +612 9333 3902  
Claims Enquiries: +612 9333 3999  
Existing Customers: +612 9333 3999  
Email: [info@insureandgo.com.au](mailto:info@insureandgo.com.au)  
Travel Insurance General Enquiries: [info@insureandgo.com.au](mailto:info@insureandgo.com.au)  
New Travel Customers: [info@insureandgo.com.au](mailto:info@insureandgo.com.au)  
Emergency Assistance Overseas: +612 9333 3999  
Travel Claims Enquiries: +612 9333 3999  
Existing Travel Customers: +612 9333 3999  
Travel Website: <http://www.insureandgo.com.au/>  
Website: <https://www.insureandgo.com.au>

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## NIB TRAVEL

Email: [travel@nib.com.au](mailto:travel@nib.com.au)  
Travel Insurance General Enquiries: 1300 410 272  
New Travel Customers: 1300 410 272  
Emergency Assistance Overseas: +61 3 8523 2800  
Travel Claims Enquiries: [travelclaims@nib.com.au](mailto:travelclaims@nib.com.au)  
Existing Travel Customers: 1300 353 176  
Travel Website: [nibtravelinsurance.com.au](http://nibtravelinsurance.com.au)  
Website: [www.nibtravelinsurance.com.au](http://www.nibtravelinsurance.com.au)

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## NRMA (NSW, ACT, TAS, QLD, SA, WA & NT)

General Enquiries: 132 132  
New Customers: 132 132  
International: +61 2 8661 7307  
Claims Enquiries: 1300 317 526  
Existing Customers: 132 132  
Travel Insurance General Enquiries: 1300 305 790  
New Travel Customers: 1300 305 790  
Emergency Assistance Overseas: +61 2 8907 5584  
Travel Claims Enquiries: 1300 135 640  
Existing Travel Customers: 1300 305 790  
Travel Website: <https://www.nrma.com.au/travel-insurance>  
Home Insurance Enquiries: 132 132  
Website: [www.nrma.com.au](http://www.nrma.com.au)

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## PASSPORTCARD

General Enquiries: +61 1300 123 413  
New Customers: +61 1300 123 413  
International: +61 1300 123 413  
Email: [customersupport@passportcard.com.au](mailto:customersupport@passportcard.com.au)  
Emergency Assistance Overseas: +61 1800 490 478  
Website: [www.passportcard.com.au](http://www.passportcard.com.au)  
Website: [www.passportcard.com.au](http://www.passportcard.com.au)

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## RAA INSURANCE (SA)

General Enquiries: 1300 884 567  
Claims Enquiries: 1300 884 575  
Travel Insurance General Enquiries: 08 8202 4346  
Travel Claims Enquiries: 1300 207 365  
Travel Website: <https://travel.raa.com.au>  
Website: [www.raa.com.au](http://www.raa.com.au)

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## RACQ (QLD)

General Enquiries: 13 1905  
International: +61 (0)7 3845 4851  
Claims Enquiries: 13 7202  
Travel Insurance General Enquiries: 1300 888 449  
Travel Website: [www.racq.com.au/travel](http://www.racq.com.au/travel)  
Website: [www.racq.com/insurance](http://www.racq.com/insurance)

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## TICK TRAVEL INSURANCE

General Enquiries: [info@tickinsurance.com.au](mailto:info@tickinsurance.com.au)  
New Customers: [info@tickinsurance.com.au](mailto:info@tickinsurance.com.au)  
International: +612 9333 3963  
Claims Enquiries: [info@tickinsurance.com.au](mailto:info@tickinsurance.com.au)  
Existing Customers: [info@tickinsurance.com.au](mailto:info@tickinsurance.com.au)  
Email: [info@tickinsurance.com.au](mailto:info@tickinsurance.com.au)  
Travel Insurance General Enquiries: [info@tickinsurance.com.au](mailto:info@tickinsurance.com.au)  
New Travel Customers: [info@tickinsurance.com.au](mailto:info@tickinsurance.com.au)  
Emergency Assistance Overseas: +612 9333 3963  
Travel Claims Enquiries: [info@tickinsurance.com.au](mailto:info@tickinsurance.com.au)  
Existing Travel Customers: [info@tickinsurance.com.au](mailto:info@tickinsurance.com.au)  
Travel Website: <http://www.tickinsurance.com.au/>  
Website: <https://www.tickinsurance.com.au>

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## TOPSAIL INSURANCE PTY LTD

General Enquiries: [enquiries@topsailinsurance.com.au](mailto:enquiries@topsailinsurance.com.au)  
New Customers: 1300 727324  
International: [enquiries@topsailinsurance.com.au](mailto:enquiries@topsailinsurance.com.au)  
Claims Enquiries: [claims@topsailinsurance.com.au](mailto:claims@topsailinsurance.com.au)  
Existing Customers: [enquiries@topsailinsurance.com.au](mailto:enquiries@topsailinsurance.com.au)  
Email: [enquiries@topsailinsurance.com.au](mailto:enquiries@topsailinsurance.com.au)  
Emergency Assistance Overseas: [enquiries@topsailinsurance.com.au](mailto:enquiries@topsailinsurance.com.au)  
Website: [www.topsailinsurance.com.au/](http://www.topsailinsurance.com.au/)

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## TRAVEL INSURANCE COVER

General Enquiries: 02 9460 3812  
Existing Customers: [policies@travelinsurancecover.com.au](mailto:policies@travelinsurancecover.com.au)  
Email: [contact@travelinsurancecover.com.au](mailto:contact@travelinsurancecover.com.au)  
Website: <https://www.travelinsurancecover.com.au>

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## WORLDCARE TRAVEL INSURANCE

General Enquiries: 1800 008 614  
Website: <https://www.worldcare.com.au>

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## ZOOM TRAVEL INSURANCE

General Enquiries: [www.zoomtravelinsurance.com.au/contact-us/](http://www.zoomtravelinsurance.com.au/contact-us/)  
Claims Enquiries: [info@travelclaimscentre.com.au](mailto:info@travelclaimscentre.com.au)  
Email: [info@zoomtravelinsurance.com.au](mailto:info@zoomtravelinsurance.com.au)  
Emergency Assistance Overseas: (+) 61 2 8776 3010  
Travel Website: [www.zoomtravelinsurance.com.au](http://www.zoomtravelinsurance.com.au)  
Website: [zoomtravelinsurance.com.au](http://zoomtravelinsurance.com.au)

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If you are having trouble using this website please contact 1300 884 934. Please note that the Insurance Council of Australia cannot provide legal, financial or product advice of any kind.

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