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## PUBLIC LIABILITY INSURANCE

### AAMI

General Enquiries: 13 22 44  
New Customers: 13 22 44  
International: 61 3 8520 1300  
Claims Enquiries: 13 22 44  
Existing Customers: 13 22 44  
Email: [aami@aami.com.au](mailto:aami@aami.com.au)  
Travel General Enquiries: 13 22 44  
Emergency Assistance Overseas: +61 7 3305 7053  
Website: [www.aami.com.au](http://www.aami.com.au)

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### ACS FINANCIAL PTY LTD

This product is offered via an insurance broker



General Enquiries: 1800 890 379  
New Customers: 1800 890 379  
Claims Enquiries: 1800 890 379  
Existing Customers: 1800 890 379  
Email: [insuranceservices@acsfinancial.com.au](mailto:insuranceservices@acsfinancial.com.au)  
Travel General Enquiries: 1800 890 379  
New Travel Customers: 1800 890 379  
Emergency Assistance Overseas: 1800 890 379  
Travel Claims Enquiries: 1800 890 379  
Existing Travel Customers: 1800 890 379  
Travel Website: [www.acsfinancial.com.au](http://www.acsfinancial.com.au)  
Home Insurance Enquiries: 1800 890 379  
Holiday Home Enquiries: 1800 890 379  
Website: [www.acsfinancial.com.au](http://www.acsfinancial.com.au)

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### AIG AUSTRALIA LIMITED

This product is offered via an insurance broker



General Enquiries: 1300 030 886  
New Customers: [www.aig.com/contact-us\\_920\\_210125.html](http://www.aig.com/contact-us_920_210125.html)  
International: [www.aig.com/contact-us\\_920\\_210125.html](http://www.aig.com/contact-us_920_210125.html)  
Claims Enquiries: [austclaims@aig.com](mailto:austclaims@aig.com)  
Existing Customers: [www.aig.com/contact-us\\_920\\_210125.html](http://www.aig.com/contact-us_920_210125.html)  
Email: [www.aig.com/contact-us\\_920\\_210125.html](http://www.aig.com/contact-us_920_210125.html)  
Website: <https://www.aig.com.au>

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### ALLIANZ

General Enquiries: 13 10 00  
Claims Enquiries: 13 10 13  
Website: [www.allianz.com.au/](http://www.allianz.com.au/)

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### ANSVAR

General Enquiries: 1300 650 540  
Website: [www.ansvar.com.au](http://www.ansvar.com.au)

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### ARENA UNDERWRITING

This product is offered via an insurance broker



General Enquiries: 02 4952 4477 (Insurance Intermediaries Only)  
New Customers: Please contact your insurance broker for more information  
Claims Enquiries: 1300 785 544 (Insurance Intermediaries Only)  
Email: [paul@arenaunderwriting.com.au](mailto:paul@arenaunderwriting.com.au) (Insurance Intermediaries Only)  
Website: [www.arenaunderwriting.com.au](http://www.arenaunderwriting.com.au)

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### AVANT

General Enquiries: 1800 128 268  
Email: [memberservices@avant.org.au](mailto:memberservices@avant.org.au)  
Website: [www.avant.org.au/](http://www.avant.org.au/)

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## BANK OF MELBOURNE

General Enquiries: 13 22 66  
New Customers: 13 22 66  
International: +61 3 9982 4186  
Claims Enquiries: 1800 825 866  
Existing Customers: 13 22 66  
Travel General Enquiries: 1800 825 866  
New Travel Customers: 1800 825 866  
Emergency Assistance Overseas: +61 7 3305 7499  
Travel Claims Enquiries: 1800 825 866  
Existing Travel Customers: 1800 825 866  
Travel Website: [www.bankofmelbourne.com.au](http://www.bankofmelbourne.com.au)  
Home Insurance Enquiries: 13 22 66  
Holiday Home Enquiries: 13 22 66  
Website: [bankofmelbourne.com.au](http://bankofmelbourne.com.au)

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## BANKSA

General Enquiries: 13 13 76  
New Customers: 13 13 76  
International: +61 2 9553 5233  
Claims Enquiries: 1800 825 200  
Existing Customers: 13 13 76  
Travel General Enquiries: 1800 825 200  
New Travel Customers: 1800 825 200  
Emergency Assistance Overseas: +61 7 3305 7499  
Travel Claims Enquiries: 1800 825 200  
Existing Travel Customers: 1800 825 200  
Travel Website: [www.banksa.com.au](http://www.banksa.com.au)  
Home Insurance Enquiries: 1300 669 497  
Holiday Home Enquiries: 1300 669 497  
Website: [banksa.com.au](http://banksa.com.au)

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## BERKSHIRE HATHAWAY SPECIALTY INSURANCE COMPANY

This product is offered via an insurance broker



Website: [www.bhspecialty.com](http://www.bhspecialty.com)

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## CATHOLIC CHURCH INSURANCE (CCI)

General Enquiries: 1800 011 028  
Claims Enquiries: 1800 011 028 (Emergency claims 1300 655 001)  
Website: <https://ccinsurance.org.au>

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## CGU

General Enquiries: 13 24 81  
New Customers: 13 24 81  
International: +61 3 9601 8222  
Claims Enquiries: 13 24 80  
Existing Customers: 13 24 81  
Email: [cguinsurance@cgu.com.au](mailto:cguinsurance@cgu.com.au)  
Website: [www.cgu.com.au](http://www.cgu.com.au)

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## CHUBB INSURANCE

This product is offered via an insurance broker



General Enquiries: 1800 815 675  
Claims Enquiries: 1800 815 675  
Email: [customerservice.aunz@chubb.com](mailto:customerservice.aunz@chubb.com)  
Travel Website: [www.chubbtravelinsurance.com.au](http://www.chubbtravelinsurance.com.au)  
Website: [www.chubb.com/au](http://www.chubb.com/au)

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## ELDERS INSURANCE

General Enquiries: 13 LOCAL (13 56 22)  
Website: [www.eldersinsurance.com.au](http://www.eldersinsurance.com.au)

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## GIO

General Enquiries: 13 10 10  
New Customers: 13 10 10  
International: +61 3 8650 4196

Claims Enquiries: 13 14 46  
Existing Customers: 13 10 10  
Emergency Assistance Overseas: +61 7 3305 7057  
Travel Claims Enquiries: 1800 285 712  
Website: [www.gjo.com.au](http://www.gjo.com.au)

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## GUILD INSURANCE

General Enquiries: 1800 810 213  
New Customers: 1800 810 213  
Claims Enquiries: 1800 810 213  
Email: [gilbsc@guildinsurance.com.au](mailto:gilbsc@guildinsurance.com.au)  
Website: [www.guildinsurance.com.au](http://www.guildinsurance.com.au)

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## HOLLARD AUSTRALIA

General Enquiries: 02 9253 6600  
Website: [www.hollard.com.au](http://www.hollard.com.au)

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## INSURE THAT PTY LTD

General Enquiries: Marion McIntyre - 02 4862 5666  
Website: [www.insurethat.com.au/](http://www.insurethat.com.au/)

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## NRMA (NSW, QLD, ACT, TAS)

General Enquiries: 132 132  
New Customers: 132 132  
International: 61 2 8661 7307  
Claims Enquiries: 1300 317 526  
Existing Customers: 132 132  
Travel General Enquiries: 1300 305 790  
Website: [www.nrma.com.au](http://www.nrma.com.au)

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## QBE

This product is offered via an insurance broker 

General Enquiries: 133 723  
New Customers: 133 723  
Claims Enquiries: 133 723  
Existing Customers: 133 723  
Email: [enquiries@qbe.com](mailto:enquiries@qbe.com)  
Emergency Assistance Overseas: +61 3 8523 2800  
Website: [www.qbe.com.au](http://www.qbe.com.au)

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## RACQ (QLD)

General Enquiries: 13 1905  
International: +61 (0)7 3845 4851  
Claims Enquiries: 13 7202  
Travel General Enquiries: 1300 096 166  
Travel Website: [www.racq.com.au/travel](http://www.racq.com.au/travel)  
Website: [www.racq.com/insurance](http://www.racq.com/insurance)

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## RESILIUM

General Enquiries: 131 436  
New Customers: 131 436, Option 4  
Claims Enquiries: 131 437  
Existing Customers: 131 436 or contact your Resilium Adviser  
Website: [www.resilium.com.au](http://www.resilium.com.au)

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## SGIC (SA)

General Enquiries: 133 233  
New Customers: 133 233  
International: +61 8 6188 4220  
Claims Enquiries: 133 233  
Existing Customers: 133 233  
Travel General Enquiries: 1300 305 790  
Website: [www.sgic.com.au](http://www.sgic.com.au)

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## SGIO (WA)

General Enquiries: 133 233  
New Customers: 133 233  
International: +61 8 6188 4228  
Claims Enquiries: 133 233

Travel General Enquiries: 1300 305 790  
Website: [www.sgio.com.au](http://www.sgio.com.au)

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## SOMPO JAPAN NIPPONKOA INSURANCE INC

This product is offered via an insurance broker 

General Enquiries: +61 2 8258 6251  
Website: [www.sjnk.co.jp/english/](http://www.sjnk.co.jp/english/)

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## ST. GEORGE

General Enquiries: 13 33 30  
New Customers: 13 33 30  
International: +61 2 9553 5333  
Claims Enquiries: 1800 812 133  
Existing Customers: 13 33 30  
Travel General Enquiries: 1800 812 133  
New Travel Customers: 1800 812 133  
Emergency Assistance Overseas: +61 7 3305 7499  
Travel Claims Enquiries: 1800 812 133  
Existing Travel Customers: 1800 812 133  
Travel Website: [www.stgeorge.com.au](http://www.stgeorge.com.au)  
Home Insurance Enquiries: 13 33 30  
Holiday Home Enquiries: 13 33 30  
Website: [stgeorge.com.au](http://stgeorge.com.au)

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## SUNCORP INSURANCE

General Enquiries: 13 11 55  
New Customers: 13 11 55  
Claims Enquiries: 13 25 24  
Existing Customers: 13 11 55  
Travel General Enquiries: 1800 285 712  
Emergency Assistance Overseas: +61 7 3305 7057  
Website: [www.suncorp.com.au](http://www.suncorp.com.au)


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## TERRITORY INSURANCE OFFICE (NT)

General Enquiries: 131 846  
New Customers: 131 846  
International: +61 88946 2222  
Claims Enquiries: 131 846  
Existing Customers: 131 846  
Email: [customerservice@tiofi.com.au](mailto:customerservice@tiofi.com.au)  
Travel General Enquiries: 131 846  
Emergency Assistance Overseas: +61 7 3305 7499  
Website: [www.tiofi.com.au](http://www.tiofi.com.au)

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## VERO

This product is offered via an insurance broker 

General Enquiries: 13 18 13  
Claims Enquiries: 1300 888 073  
Email: [veroinformation@vero.com.au](mailto:veroinformation@vero.com.au)  
Website: [www.vero.com.au/vero/contact-us](http://www.vero.com.au/vero/contact-us)

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## ZURICH

This product is offered via an insurance broker 

General Enquiries: 132 687  
International: +61 2 9995 1111  
Website: [www.zurich.com.au](http://www.zurich.com.au)

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If you are having trouble using this website please contact 1300 884 934. Please note that the Insurance Council of Australia cannot provide legal, financial or product advice of any kind.

For practical information to help you find out more about insurance and make decisions that meet your needs visit [www.understandinsurance.com.au](http://www.understandinsurance.com.au).

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