DUPLEX

AAMI

General Enquiries: 13 22 44
International: 61 3 8520 1300
Claims Enquiries: 13 22 44
Existing Customers: 13 22 44
Email: aami@aami.com.au
Travel Insurance General Enquiries: 13 22 44
Emergency Assistance Overseas: +61 7 3305 7053
Website: www.aami.com.au
Website: www.aami.com.au

ACS FINANCIAL PTY LTD

This product is offered via an insurance broker 

General Enquiries: 1800 890 379
New Customers: 1800 890 379
Claims Enquiries: 1800 890 379
Existing Customers: 1800 890 379
Email: insuranceservices@acsfinancial.com.au
Travel Insurance General Enquiries: 1800 890 379
New Travel Customers: 1800 890 379
Emergency Assistance Overseas: 1800 890 379
Travel Claims Enquiries: 1800 890 379
Existing Travel Customers: 1800 890 379
Travel Website: www.acsfinancial.com.au
Home Insurance Enquiries: 1800 890 379
Holiday Home Enquiries: 1800 890 379
Website: www.acsfinancial.com.au

ALLIANZ

General Enquiries: 13 1000
Claims Enquiries: 13 1013
Website: www.allianz.com.au
Website: www.allianz.com.au

ANZ

General Enquiries: 13 16 14
Website: www.anz.com

APIA

General Enquiries: 13 50 50
International: 61 2 4331 2024
Claims Enquiries: 13 50 50
Existing Customers: 13 50 50
Travel Insurance General Enquiries: 13 50 50
Emergency Assistance Overseas: 61 7 3305 7051
Travel Claims Enquiries: 13 50 50
Home Insurance Enquiries: 13 50 50
Website: www.apia.com.au
Website: www.apia.com.au

BANK OF MELBOURNE

General Enquiries: 13 22 66
New Customers: 13 22 66
International: +61 3 9982 4186
Claims Enquiries: 1800 825 866
Existing Customers: 13 22 66
Travel Insurance General Enquiries: 1800 825 866
New Travel Customers: 1800 825 866
Emergency Assistance Overseas: +61 7 3305 7499
Travel Claims Enquiries: 1800 825 866
Existing Travel Customers: 1800 825 866
Travel Website: www.bankofmelbourne.com.au

Home Insurance Enquiries: 13 22 66
Holiday Home Enquiries: 13 22 66
Website: bankofmelbourne.com.au

BANKSA

General Enquiries: 13 13 76
New Customers: 13 13 76
International: +61 2 9553 5233
Claims Enquiries: 1800 825 200
Existing Customers: 13 13 76
Travel Insurance General Enquiries: 1800 825 200
New Travel Customers: 1800 825 200
Emergency Assistance Overseas: +61 7 3305 7499
Travel Claims Enquiries: 1800 825 200
Existing Travel Customers: 1800 825 200
Travel Website: www.banksa.com.au
Home Insurance Enquiries: 1300 669 497
Holiday Home Enquiries: 1300 669 497
Website: banksa.com.au

CGU

General Enquiries: 13 24 81
New Customers: 13 24 81
International: +61 3 9601 8222
Claims Enquiries: 13 24 80
Existing Customers: 13 24 81
Email: cguinsurance@cgu.com.au
Travel Insurance General Enquiries: 13 24 81
New Travel Customers: 13 24 81
Emergency Assistance Overseas: +61 2 8895 0698
Travel Claims Enquiries: 13 24 80
Existing Travel Customers: 13 24 81
Travel Website: https://www.cgu.com.au/personal/travel-insurance
Home Insurance Enquiries: 13 24 81
Website: www.cgu.com.au

GIO

General Enquiries: 13 10 10
International: +61 3 8650 4196
Claims Enquiries: 13 14 46
Existing Customers: 13 10 10
Emergency Assistance Overseas: +61 7 3305 7057
Travel Claims Enquiries: 1800 285 712
Website: www.gio.com.au
Website: www.gio.com.au

HOLLARD AUSTRALIA

General Enquiries: 02 9253 6600
Website: www.hollard.com.au

NRMA (NSW, ACT, TAS, QLD, SA, WA & NT)

General Enquiries: 132 132
New Customers: 132 132
International: +61 2 8661 7307
Claims Enquiries: 1300 317 526
Existing Customers: 132 132
Travel Insurance General Enquiries: 1300 305 790
New Travel Customers: 1300 305 790
Emergency Assistance Overseas: +61 2 8907 5584
Travel Claims Enquiries: 1300 135 640
Existing Travel Customers: 1300 305 790
Travel Website: https://www.nrma.com.au/travel-insurance
Home Insurance Enquiries: 132 132
Website: www.nrma.com.au

NRMA (NT, SA, WA)

General Enquiries: 132 132
New Customers: 132 132
International: 61 8 6188 4105
Claims Enquiries: 131 123
Existing Customers: 132 132
Travel Insurance General Enquiries: 13 24 81
New Travel Customers: 13 24 81
Emergency Assistance Overseas: +61 2 8895 0698
Travel Claims Enquiries: 13 24 80
Existing Travel Customers: 13 24 81
Travel Website: https://www.cgu.com.au/personal/travel-insurance
Home Insurance Enquiries: 132 132

Website: www.nrma.com.au

QBE

General Enquiries: 133 723
New Customers: 133 723
Claims Enquiries: 133 723
Existing Customers: 133 723
Email: partnernews@qbe.com
Emergency Assistance Overseas: +61 3 8523 2800
Home Insurance Enquiries: 133 723
Website: https://www.qbe.com/au
Website: https://www.qbe.com/au

QUS

This product is offered via an insurance broker 

General Enquiries: 1300 814 011
Claims Enquiries: Policies incepting from 1/1/13: 1300 855 230 | Policies incepting up to and including 31/12/12: 1300 668 386
Email: qus@qus.com.au
Website: www.qus.com.au

RAC (WA)

General Enquiries: 1300 655 179
New Customers: 13 17 03
Claims Enquiries: 1300 209 352
Emergency Assistance Overseas: +61 2 8055 1697
Website: rac.com.au

RACQ (QLD)

General Enquiries: 13 1905
International: +61 (0)7 3845 4851
Claims Enquiries: 13 7202
Travel Insurance General Enquiries: 1300 888 449
Travel Website: www.racq.com.au/travel
Website: www.racq.com/insurance

RACV (VIC)

General Enquiries: 13 72 28
New Customers: 13 72 28
Claims Enquiries: 13 19 03
Existing Customers: 13 72 28
Home Insurance Enquiries: 13 72 28
Website: www.racv.com.au

SGUA

General Enquiries: 1800 355 559
New Customers: 1800 355 559
Claims Enquiries: 1800 355 559
Existing Customers: 1800 355 559
Email: admin@sgua.com.au
Website: www.sgua.com.au

ST. GEORGE

General Enquiries: 13 33 30
New Customers: 13 33 30
International: +61 2 9553 5333
Claims Enquiries: 1800 812 133
Existing Customers: 13 33 30
Travel Insurance General Enquiries: 1800 812 133
New Travel Customers: 1800 812 133
Emergency Assistance Overseas: +61 7 3305 7499
Travel Claims Enquiries: 1800 812 133
Existing Travel Customers: 1800 812 133
Travel Website: www.stgeorge.com.au
Home Insurance Enquiries: 13 33 30
Holiday Home Enquiries: 13 33 30
Website: stgeorge.com.au

SUNCORP INSURANCE

General Enquiries: 13 11 55
Claims Enquiries: 13 25 24
Existing Customers: 13 11 55
Travel Insurance General Enquiries: 1800 285 712

Emergency Assistance Overseas: +61 7 3305 7057
Website: www.suncorp.com.au
Website: www.suncorp.com.au

TERRITORY INSURANCE OFFICE (NT)

General Enquiries: 131 846
New Customers: 131 846
International: +61 88946 2222
Claims Enquiries: 131 846
Existing Customers: 131 846
Email: customerservice@tiofi.com.au
Travel Insurance General Enquiries: 131 846
Emergency Assistance Overseas: +61 73305 7499
Website: www.tiofi.com.au

WESTPAC

General Enquiries: 1300 650 255
New Customers: 1800 502 077
Claims Enquiries: 1300 369 989
Travel Insurance General Enquiries: 1800 502 077
Emergency Assistance Overseas: +61 7 3305 7499
Website: www.westpac.com.au/personal-banking/insurance/

WFI

General Enquiries: 1300 934 934
New Customers: 1300 934 934
Claims Enquiries: 1300 934 934
Existing Customers: 1300 934 934
Home Insurance Enquiries: 1300 934 934
Website: www.wfi.com.au

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