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DOMESTIC TRAVEL INSURANCE

ACS FINANCIAL PTY LTD

This product is offered via an insurance broker 

General Enquiries: 1800 890 379
New Customers: 1800 890 379
Claims Enquiries: 1800 890 379
Existing Customers: 1800 890 379
Email: insuranceservices@acsfinancial.com.au
Travel Insurance General Enquiries: 1800 890 379
New Travel Customers: 1800 890 379
Emergency Assistance Overseas: 1800 890 379
Travel Claims Enquiries: 1800 890 379
Existing Travel Customers: 1800 890 379
Travel Website: www.acsfinancial.com.au
Home Insurance Enquiries: 1800 890 379
Holiday Home Enquiries: 1800 890 379
Website: www.acsfinancial.com.au

AIG AUSTRALIA LIMITED

This product is offered via an insurance broker 

General Enquiries: 1300 030 886
New Customers: www.aig.com.au/aig-contacts
International: www.aig.com.au/aig-contacts
Claims Enquiries: austclaims@aig.com
Existing Customers: www.aig.com.au/aig-contacts
Email: www.aig.com.au/aig-contacts
Travel Insurance General Enquiries: 1800 017 682
New Travel Customers: 1800 017 682
Emergency Assistance Overseas: +60 3 2772 5592
Travel Claims Enquiries: <https://www.aig.com.au/claims>
Existing Travel Customers: <https://www.aig.com.au/claims>
Travel Website: www.aigtravel.com.au
Website: <https://www.aig.com.au>

ALLCLEAR INSURANCE SERVICES PTY LTD

General Enquiries: 02 9333 3923
New Customers: 02 9333 3923
International: +61 2 9333 3923
Claims Enquiries: 02 9333 3921
Existing Customers: 02 9333 3923
Email: allclearservice@europ-assistance.com.au
Travel Insurance General Enquiries: 02 9333 3923
New Travel Customers: 02 9333 3923
Emergency Assistance Overseas: +61 2 9333 3922
Travel Claims Enquiries: 02 9333 3921
Existing Travel Customers: 02 9333 3923
Travel Website: www.allcleartravel.com/au
Website: <https://www.allcleartravel.com/au/>

ALLIANZ

General Enquiries: 13 1000
Claims Enquiries: 13 1013
Website: www.allianz.com.au
Website: www.allianz.com.au

ANZ

General Enquiries: 13 16 14
Website: www.anz.com

AUSSIETRAVELCOVER

General Enquiries: 1800 888 448

Travel Website: www.aussietravelcover.com.au
Website: www.aussietravelcover.com.au


AUSTRALIA POST

General Enquiries: 1800 22 00 44
Travel Insurance General Enquiries: 1300 728 015
Travel Claims Enquiries: 1300 728 015
Existing Travel Customers: 1300 728 015
Website: www.auspost.com.au

AVANT

General Enquiries: 1800 128 268
Email: memberservices@avant.org.au
Website: www.avant.org.au/

BERKSHIRE HATHAWAY SPECIALTY INSURANCE COMPANY

This product is offered via an insurance broker 

Website: www.bhspecialty.com

BUDGET DIRECT

General Enquiries: 1300 306 560
International: +61 7 5436 1755
Emergency Assistance Overseas: +61 2 8907 5246
Website: www.budgetdirect.com.au

BUPA AUSTRALIA PTY LTD

General Enquiries: 134 135
Website: www.bupa.com.au/

CCI PERSONAL INSURANCE

General Enquiries: 1300 655 003
Claims Enquiries: 1300 655 003
Emergency Assistance Overseas: +61 7 3305 7499
Website: www.catholicinsurance.org.au

CGU

General Enquiries: 13 24 81
New Customers: 13 24 81
International: +61 3 9601 8222
Claims Enquiries: 13 24 80
Existing Customers: 13 24 81
Email: cguinsurance@cgu.com.au
Travel Insurance General Enquiries: 13 24 81
New Travel Customers: 13 24 81
Emergency Assistance Overseas: +61 2 8895 0698
Travel Claims Enquiries: 13 24 80
Existing Travel Customers: 13 24 81
Travel Website: <https://www.cgu.com.au/personal/travel-insurance>
Home Insurance Enquiries: 13 24 81
Website: www.cgu.com.au

COTA INSURANCE

General Enquiries: 1300 1300 50
New Customers: 1300 1300 50
International: +61 8 8112 8110
Claims Enquiries: 1300 651 777
Email: insurance@cota.com.au
Travel Insurance General Enquiries: 1300 1300 50
New Travel Customers: 1300 1300 50
Emergency Assistance Overseas: +61 2 9234 3170 or +61 2 82 56 1570 or assist@nibtravel.com
Travel Claims Enquiries: 1300 625 229
Travel Website: www.cota.com.au
Website: www.cota.com.au/

COVER MORE

General Enquiries: 1300 72 88 22
Claims Enquiries: 1300 36 36 44
Email: Contact Form available on our website <http://www.covermore.com.au>
Travel Insurance General Enquiries: 1300 72 88 22

Emergency Assistance Overseas: From USA: 1800 937 673. Canada:1800 645 8714.UK: 0800 892 014. NZ: 0800 445 524. Other Countries: +61 (0) 2 8907 5619
Website: <https://www.covermore.com.au>

EASY TRAVEL INSURANCE

General Enquiries: 1300327984
New Customers: www.easytravelinsurance.com.au
International: www.easytravelinsurance.com.au
Claims Enquiries: www.easytravelinsurance.com.au/claims
Existing Customers: www.easytravelinsurance.com.au/existing-policy
Email: info@easytravelinsurance.com.au
Travel Insurance General Enquiries: 1300327984
New Travel Customers: www.easytravelinsurance.com.au
Emergency Assistance Overseas: www.easytravelinsurance.com.au/emergency-assist
Travel Claims Enquiries: www.easytravelinsurance.com.au/claims
Existing Travel Customers: www.easytravelinsurance.com.au/existing-policy
Travel Website: www.easytravelinsurance.com.au
Website: easytravelinsurance.com.au

FAST COVER

General Enquiries: quotes, policy changes & claims (Australia) - 1300 409 322
International: enquiries, quotes, policy changes & claims - +61 2 8215 7239
Claims Enquiries: 1300 409 322 | claims-fch@fastcover.com.au
Email: enquiries, quotes & policy changes - info@fastcover.com.au
Emergency Assistance Overseas: +61 2 8320 7999 | emergency@fastcover-assist.com.au
Travel Claims Enquiries: claims-fch@fastcover.com.au
Travel Website: <https://fastcover.com.au/>
Website: <https://www.fastcover.com.au>

GOINSURANCE

General Enquiries: 1300 819 888 / 07 3481 9888
New Customers: 1300 819 888 / 07 3481 9888
International: +61 7 3481 9888
Claims Enquiries: 1300 819 888 / 07 3481 9888
Existing Customers: 1300 819 888 / 07 3481 9888
Email: info@goinsurance.com.au
Travel Insurance General Enquiries: 1300 819 888 / 07 3481 9888
New Travel Customers: 1300 819 888 / 07 3481 9888
Emergency Assistance Overseas: + 61 7 3481 9880
Travel Claims Enquiries: 1300 819 888 / 07 3481 9888
Existing Travel Customers: 1300 819 888 / 07 3481 9888
Travel Website: <http://www.goinsurance.com.au/>
Website: www.goinsurance.com.au/

INSURE4LESS

General Enquiries: <https://www.insure4less.com.au/page/contact-us/>
New Customers: <https://www.insure4less.com.au/page/contact-us/>
International: <https://www.insure4less.com.au/page/contact-us/>
Claims Enquiries: <https://www.insure4less.com.au/page/contact-us/>
Existing Customers: <https://www.insure4less.com.au/page/contact-us/>
Email: travel@insure4less.com.au
Travel Insurance General Enquiries: <https://www.insure4less.com.au/page/contact-us/>
New Travel Customers: <https://www.insure4less.com.au/page/contact-us/>
Emergency Assistance Overseas: <https://www.insure4less.com.au/page/contact-us/>
Travel Claims Enquiries: <https://www.insure4less.com.au/page/contact-us/>
Existing Travel Customers: <https://www.insure4less.com.au/page/contact-us/>
Travel Website: www.insure4less.com.au
Website: www.insure4less.com.au/

INSUREANDGO

General Enquiries: 1300 401 177
New Customers: 1300 401 177
International: +612 9333 3902
Claims Enquiries: +612 9333 3999
Existing Customers: +612 9333 3999
Email: info@insureandgo.com.au
Travel Insurance General Enquiries: info@insureandgo.com.au
New Travel Customers: info@insureandgo.com.au
Emergency Assistance Overseas: +612 9333 3999
Travel Claims Enquiries: +612 9333 3999
Existing Travel Customers: +612 9333 3999
Travel Website: <http://www.insureandgo.com.au/>
Website: <https://www.insureandgo.com.au>

NATIONAL SENIORS INSURANCE

General Enquiries: 1300 50 50 99
New Customers: 1300 50 50 99
Claims Enquiries: 1300625229
Emergency Assistance Overseas: +61 2 9234 3170 or +61 2 8256 1570

Website: nationalseniorsinsurance.com.au

NIB TRAVEL

Email: travel@nib.com.au
Travel Insurance General Enquiries: 1300 410 272
New Travel Customers: 1300 410 272
Emergency Assistance Overseas: +61 3 8523 2800
Travel Claims Enquiries: travelclaims@nib.com.au
Existing Travel Customers: 1300 353 176
Travel Website: nibtravelinsurance.com.au
Website: www.nibtravelinsurance.com.au

NO WORRIES INSURANCE

General Enquiries: 1300 400 123
International: +61 2 9463 3399
Claims Enquiries: 1300 62 62 68
Email: customercare@noworriesinsurance.com.au
Emergency Assistance Overseas: +61 2 8015 2689
Website: www.noworriesinsurance.com.au

NRMA (NSW, ACT, TAS, QLD, SA, WA & NT)

General Enquiries: 132 132
New Customers: 132 132
International: +61 2 8661 7307
Claims Enquiries: 1300 317 526
Existing Customers: 132 132
Travel Insurance General Enquiries: 1300 305 790
New Travel Customers: 1300 305 790
Emergency Assistance Overseas: +61 2 8907 5584
Travel Claims Enquiries: 1300 135 640
Existing Travel Customers: 1300 305 790
Travel Website: <https://www.nrma.com.au/travel-insurance>
Home Insurance Enquiries: 132 132
Website: www.nrma.com.au

ONLINE TRAVEL INSURANCE

General Enquiries: 1800 010 078
Website: <https://www.onlinetravelinsurance.com.au/>

PASSPORTCARD

General Enquiries: +61 1300 123 413
New Customers: +61 1300 123 413
International: +61 1300 123 413
Email: customersupport@passportcard.com.au
Emergency Assistance Overseas: +61 1800 490 478
Website: www.passportcard.com.au
Website: www.passportcard.com.au

QANTAS TRAVEL INSURANCE

General Enquiries: 13 49 60
New Customers: 13 49 60
Email: qantascustomerservice@aig.com
Travel Insurance General Enquiries: 1800 954 270 (within Australia) or +61 3 9522 4840 (from overseas), Monday to Friday 8 am to 7 pm and Saturday and Sunday 9 am to 4 pm.
Emergency Assistance Overseas: +61 3 9522 4838
Travel Claims Enquiries: qantasinsuranceclaims@aig.com
Travel Website: <https://insurance.qantas.com/travel-insurance>
Website: <https://insurance.qantas.com/travel-insurance>

RAA INSURANCE (SA)

General Enquiries: 1300 884 567
Claims Enquiries: 1300 884 575
Travel Insurance General Enquiries: 08 8202 4346
Travel Claims Enquiries: 1300 207 365
Travel Website: <https://travel.raa.com.au>
Website: www.raa.com.au

RACQ (QLD)

General Enquiries: 13 1905
International: +61 (0)7 3845 4851
Claims Enquiries: 13 7202
Travel Insurance General Enquiries: 1300 888 449
Travel Website: www.racq.com.au/travel
Website: www.racq.com.au/insurance

TERRITORY INSURANCE OFFICE (NT)

General Enquiries: 131 846
New Customers: 131 846
International: +61 88946 2222
Claims Enquiries: 131 846
Existing Customers: 131 846
Email: customerservice@tiofi.com.au
Travel Insurance General Enquiries: 131 846
Emergency Assistance Overseas: +61 73305 7499
Website: www.tiofi.com.au

TICK TRAVEL INSURANCE

General Enquiries: info@tickinsurance.com.au
New Customers: info@tickinsurance.com.au
International: +612 9333 3963
Claims Enquiries: info@tickinsurance.com.au
Existing Customers: info@tickinsurance.com.au
Email: info@tickinsurance.com.au
Travel Insurance General Enquiries: info@tickinsurance.com.au
New Travel Customers: info@tickinsurance.com.au
Emergency Assistance Overseas: +612 9333 3963
Travel Claims Enquiries: info@tickinsurance.com.au
Existing Travel Customers: info@tickinsurance.com.au
Travel Website: <http://www.tickinsurance.com.au/>
Website: <https://www.tickinsurance.com.au>

TOKIO MARINE AND NICHIDO FIRE INSURANCE CO. LTD.

General Enquiries: (02) 9232 2833
Website: www.tokiomarine.com.au

TOPSAIL INSURANCE PTY LTD

General Enquiries: enquiries@topsailinsurance.com.au
New Customers: 1300 727324
International: enquiries@topsailinsurance.com.au
Claims Enquiries: claims@topsailinsurance.com.au
Existing Customers: enquiries@topsailinsurance.com.au
Email: enquiries@topsailinsurance.com.au
Emergency Assistance Overseas: enquiries@topsailinsurance.com.au
Website: www.topsailinsurance.com.au/

TRAVEL INSURANCE DIRECT

General Enquiries: 1300 843 843
New Customers: 1300 843 843
Email: info@tid.com.au
Emergency Assistance Overseas: +61 2 8256 1523
Travel Claims Enquiries: 1300 625 229
Website: <https://www.travelinsurancedirect.com.au/>

WORLD CARE TRAVEL INSURANCE

General Enquiries: 1800 008 614
Website: <https://www.worldcare.com.au>

ZOOM TRAVEL INSURANCE

General Enquiries: www.zoomtravelinsurance.com.au/contact-us/
Claims Enquiries: info@travelclaimscentre.com.au
Email: info@zoomtravelinsurance.com.au
Emergency Assistance Overseas: (+) 61 2 8776 3010
Travel Website: www.zoomtravelinsurance.com.au
Website: zoomtravelinsurance.com.au

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